

# Influencer Marketing: Popularity of Brand Posts Among Youth using Instagram in Guwahati, Assam

### **Anindita Dey**



Abstract: Influencer marketing involves companies working with online influencers to promote their products. Other influencer marketing collaborations are less concrete; influencers have massive online and social media followings. Some people have hundreds of thousands (if not millions) of followers. It is still likely that many of them will appear to be ordinary people. They may have just a thousand followers, or even fewer in some cases. Nevertheless, they will have established their reputation as industry experts. Depending on their field of expertise, these are the ones who produce the most interesting social postings. They publish the most beautiful content and create the most exhilarating movies, and host the most interesting and informative online debates. The purpose of this thesis is to explore how popular Instagram influencers are, to study the efficiency of influencer marketing in promoting a certain product, and its future in the marketing sector. In addition, the study attempts to investigate customers' review behaviours, desired qualities of influencers, and the reasons behind their activities. We used an objective technique with qualitative and quantitative data to achieve the goal of this study. The information was acquired through a questionnaire and Interviews with the influencers. Influencer marketing is most effective when top influencers and story specialists are seen to be trustworthy. Furthermore, it was discovered that influencers have significant influences on consumer behaviour when it comes to information search and alternative recognition.

Keyword: Brand post, Influencer Marketing, Instagram, social media, Youth

## I. INTRODUCTION

The use of influencers as a marketing strategy has become increasingly popular for brands to reach their target audiences, particularly among young people on Instagram. Influencer marketing has grown in popularity because people trust recommendations from people they know or admire more than traditional advertising. Because of its visual appeal and many active users, Instagram, in particular, has become a popular tool for influencer marketing. Many young people use Instagram as a source of inspiration and to keep up with the latest trends. Regarding Instagram influencer marketing, firms frequently collaborate with influencers with a significant following and a high engagement rate.

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These influencers create content that showcases the brand's products or services and encourages their followers to try them out. The success of influencer marketing campaigns can be measured by the engagement rate, reach, and sales generated by the campaign. Influencer marketing, when done correctly, can be an efficient strategy for businesses to contact their target demographic and develop brand recognition. However, it's important to note that not all influencer marketing campaigns are successful. Some campaigns may appear inauthentic or overly promotional, turning off the audience. Influencer marketing campaigns must be carefully planned and executed in a way that resonates with the audience and aligns with the brand's values in order to be successful

Social media influencers are increasingly crucial in determining customer behaviour and driving industry growth. The term "influencer" is someone who has a significant following on social media platforms and can influence their followers' views, beliefs, and purchasing decisions.. These are some examples of how social media influencers have aided market growth: Brand awareness: By exhibiting items or services to their followers, influencers may help generate brand awareness. Influencers may promote new items to a larger audience and increase interest in them through their postings. Consumer trust: Influencers are frequently seen as genuine and trustworthy sources of information. When they recommend a product, their followers are more inclined to believe it and buy it. Targeted marketing: Influencers cater to a specific niche or audience. Influencers whose followers match the brand's target audience can help brands reach out to potential customers. Sales and money: By endorsing items and services through their postings, influencers may generate sales and revenue. By offering a discount coupon or affiliate link, influencers may motivate their followers to make a purchase. Influencers can also stimulate market innovation by offering new items or services that are appealing to their following. Brands can use the insights of influencers to create new products that meet the needs of their target audience. Overall, social media influencers play a vital role in the growth of markets by helping brands reach a wider audience, building consumer trust, and driving sales and revenue. As social media continues to evolve, the role of influencers is likely to become even more important in shaping consumer behaviour and driving the market growth.

Indian brands and Instagram influencers work simultaneously to achieve their respective goals. Influencers help brands promote their products or services to a larger audience, while brands help influencers monetize their social media presence.



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Here's how Indian brands and Instagram influencers work together: Brands identify influential people: Brands search for influencers who have a following that matches their target audience. To identify potential influencers, they may use tools such as influencer marketing platforms or social media monitoring tools. Influencers produce content: Once a brand has identified an influencer, they will collaborate to create content that promotes the brand's products or services. This includes native advertising, product reviews, and giveaways. Influencers post content: To maximise visibility, the influencer will share the content on their Instagram feed, tagging the company and adding applicable hashtags. Influencers enhance brand awareness: By showing the audience that supports the company, influencers assist to raise brand awareness among their followers. This can assist the company in reaching a larger audience and increasing sales. Brands track performance: Brands will track the performance of the influencer's posts to measure the success of the campaign. They may utilise data such as engagement rates, clicks, or conversions to assess the Effectiveness of the campaign. Overall, Indian brands and Instagram influencers work together to achieve their respective goals, with influencers promoting brands and brands leveraging influencers' social media presence to reach a wider audience.

#### II. REVIEW OF LITERATURE

Recently, influencer marketing has proven to be an effective tool for brands to reach their target audiences on social media platforms. In recent years, Instagram has become one of the most popular platforms for influencer marketing, especially among the younger generation. The primary objective of this literature review is to look at existing research on the efficiency of Instagram influencer marketing, specifically the effect of such marketing on brand popularity among young users. Young consumers' perception of brands is positively affected by influencer marketing on Instagram, according to a study by Kim and Ko (2020) [1]. According to a study of 370 Instagram users aged 18 to 29, young consumers are influenced by the perceived trustworthiness and expertise of influencers. The influence of Instagram influencers on young adults' purchasing intentions was also examined by Jin and Phua (2019) [2]. Researchers surveyed 408 young adults between the ages of 18 and 25 and found that Instagram influencers positively influence purchase intentions among young individuals. Influencers' perceived authenticity and trustworthiness were also significant predictors of purchase intentions. The study questioned 321 young customers aged 18 to 34 years and discovered that Instagram influencer marketing favourably affects young consumers' perceived luxury and social standing of fashion businesses. Yet, some studies have found that influencer marketing can have a detrimental impact on brand perception. Wang and Kim (2021) [3][11][12[13][14], for example, investigated the impact of Instagram influencers on brand attitude and purchase intention among young customers. The study polled 406 young customers aged 18 to 25 and discovered that Instagram influencers positively influence brand opinion but not purchase intention. Overall, existing research indicates that influencer marketing on Instagram may be a successful approach for firms to reach out to young customers and enhance their popularity with them. Yet, organisations must carefully select the correct influencers who are seen by their target audience as trustworthy, sincere, and competent.

### III. RESEARCH QUESTIONS

- Is Instagram influencer marketing effective in increasing brand knowledge and popularity among young people?
- How do young people perceive and respond to branded material pushed by influencers on Instagram, and how does this influence their purchasing decisions?
- Is influencer marketing more effective than other kinds of advertising in terms of young engagement?

### A. Research Gap

While celebrity endorsements have become increasingly popular in recent years, there is still a need for research on how effective influencer marketing is across various age groups, particularly youth. Several studies have been conducted to investigate the impact of influencer marketing on customer behaviour. but few have looked at the popularity of brand postings on Instagram among young people. A possible study needs could be identifying how the features of the influencer, such as their follower count, engagement rate, and perceived authenticity, affect the popularity of brand posts on Instagram. The popularity of brand postings on Instagram may be affected by the features of the influencer, such as their follower count, engagement rate, and level of perceived authenticity. The type of material promoted, such as user-generated content, product placement, or sponsored posts, may also have an impact on the popularity of brand posts among Instagram youth.

## **B.** Research Objectives

- To look at the efficacy of Instagram influencer marketing in improving brand awareness and popularity among young people.
- To investigate young people's views and reactions to marketed content promoted by Instagram influencers, as well as how this effects their purchase decisions.
- To evaluate the efficacy of influencer marketing in engaging young people with other forms of advertising.

## IV. METHODOLOGY

The primary research technique was used since the researcher chose to use the quantitative research approach. To examine the goals and research topics, a survey was run. The Guwahati university students were given a standardised questionnaire. 200 people made up the survey's sample, and 119 of them, or responders, were between the ages of 18 and 27. Snowball sampling was utilised as part of the information-gathering process. The population being studied develops like a rolling snowball, hence the term "snowball" for this method. Because the sample is chosen by the researchers or study participants rather than being drawn at random, not everyone in the population has an equal chance of being selected. (Gauray Garg and CRKothari, 2019)





#### V. DATA ANALYSIS AND INTERPRETATION

A pilot study was conducted with 230 respondents out of which 119 Reponses has been considered. The analysis of the responses has been done in both inferential and descriptive analysis. The survey questionnaire was distributed both physically and online with the help of Google form.

### 1. Frequency Distribution for Age Group

Table 1. 1 Age Group

Particulars	Frequency	Percent
18-21	62	52.1
22-24	35	29.4
25-27	10	8.4
28 and Above	12	10.1
Total	119	100

Table 1 In response to the question it shows that out of 119 respondents, majority of 52.1% belongs to the age group of '18-21', followed by 29.4% '22-24', 8.4 % belonged to '25-27' rest 28 and Above '10.1%'The table above represents the age group of the respondents.

## 2. Frequency Distribution for Gender

Table 1. 2 Gender

Particulars	Frequency	Percent
Male	41	34.5
Female	78	65.5
Others	00	00
Total	119	100

Table 2 shows that out of 119 respondents, the majority of 65.5% of respondents were 'Female'. In contrary, as, 34.5 % were' Male' and no 'Others' were found. The table given above highlights the frequency and percentage of the respondents.

# 3. Frequency Distribution for How often do you use Instagram?

Table 1. 3 How Often Do You Use Instagram?

Particulars	Frequency	Percent
Daily	108	90.8
Once a week	2	1.7
Occasionally	5	4.2
Thrice a week	4	3.4
Total	119	100

Table  $\overline{3}$  In response to the question of How often do you use Instagram , most of the respondents that is around 90.8% use Instagram daily, rest 1.7%, 4.2% and 3.4% Once a week. Occasionally, Thrice a week respectively. The table above represents how often youth use the social media platform.

# 4. Frequency Distribution for Do you follow any Instagram Social Media Influencers?

Table 1. 4 Do You Follow Any Instagram Social Media Influencers?

Particulars	Frequency	Percent
Yes	73	61.3
No	35	29.4
Maybe	11	9.2
Total	119	100

Table 4 In response to the question of if they follow any social media influencers on Instagram, where majority of respondents that is around 61.3% responded 'yes' while 29.2% opted for 'no', rest quite a handful 9.2 % choose 'Maybe'.

# 5. Frequency Distribution for Acquired merchandise or services after hearing about it from an Instagram influencer.

**Table 1. 5 Acquired Merchandise Or Services** 

Particulars	Frequency	Percent
Strongly Agree	23	19.3
Agree	25	21.0
Neutral	9	7.6
Disagree	43	36.1
Strongly Disagree	19	16.0
Total	119	100

Table 5 from the above question it could be seen that around 36.1 % of the respondents 'Disagree', while 16% 'Disagreed' to the statement . On the contrary 21% 'Agree', 19.3% 'Strongly Agreed' to the statement that Purchased a product or service based on a recommendation from an influencer on Instagram. According to the survey, 52.1% of respondents disagreed that they had purchased a product or service based on a suggestion from an Instagram influencer.

# 6. Frequency Distribution for Social media influencers on Instagram are honest and transparent about the products and services they promote

Table 1. 6 Social Media Influencers on Instagram Are Honest and Transparent

Particulars	Frequency	Percent
Strongly Agree	22	18.5
Agree	22	18.5
Neutral	6	5.0
Disagree	43	36.1
Strongly Disagree	26	21.8
Total	119	100

Table 6 from the above question it could be seen that around 36.1% 'Disagree' that social media influencers are honest and transparent about the products or service they promote on such platform which is the Instagram. Followed by 21.8% 'Strongly Disagree. On the contrary around 18.5% for both 'Agree' and 'Strongly Disagree' and quite a handful opted for' Neutral' that is 5%. This study concludes that 57.9% of the respondents feel that social media influencers are honest and transparent about the products or service they promote on such platform.

# 7. Frequency Distribution for Instagram Posts from Brands Are Entertaining.

Table 1. 7 Instagram Posts from Brands Are Entertaining

Particulars	Frequency	Percent
Strongly Agree	17	14.3
Agree	67	56.3
Neutral	3	2.5
Disagree	26	21.8
Strongly Disagree	6	5.0
Total	119	100

Table 7 from the above question it could be seen that around 56.3% 'Agree' to the statement, followed by 14.3% 'Strongly Disagree'. On the contrary 21.8% 'Disagree' while 5% 'Strongly Disagree. The study concludes that a 70.6% of the respondent think that Instagram posts from brands are entertaining than any other medium at present.



# 8. Frequency Distribution for Unfollowed a brand on Instagram Because Their Posts Were Irrelevant or Uninteresting

Table 1. 8 Unfollowed a Brand on Instagram

Particulars	Frequency	Percent
Strongly Agree	18	15.1
Agree	64	53.8
Neutral	00	00
Disagree	14	11.8
Strongly Disagree	23	19.3
Total	119	100

Table 8 from the above question it could be seen that around 53.8% of the respondents have unfollowed the influencers when they found the post were irrelevant or uninteresting. Followed by 15.1% who 'Strongly Agree' to the above statement, while 19.3% 'Disagree', 11.8 'Strongly Disagree' and no responses were received for 'Neutral' option. The study concludes that 68.9% agreed that they have unfollowed the influencers when they found the post were irrelevant or uninteresting.

## 9. Frequency Distribution for Brands Can Better Collaborate with Influencers on Instagram to Make Their Content More Appealing to Youth

Table 1. 9 Brands Can Better Collaborate with Influencers on Instagram

Particulars	Frequency	Percent
Strongly Agree	42	35.3
Agree	48	40.3
Neutral	5	4.2
Disagree	12	10.1
Strongly Disagree	12	10.1
Total	119	100

Table 9 from the above question shows that around 40.3% 'Agree' that the brands can better collaborate with influencers on Instagram to make their content appealing to youth. Followed by 35.3% 'Agree' while 10.1% 'Disagree' as well as 'Strongly Disagree' to the statement. Quite a handful 4.2% opted for 'Neutral' response. The study concludes that 75.6% of the respondents feel that brands can better collaborate with influencers on Instagram to make their content appealing to youth.

# 10. Frequency Distribution for Influencers on Instagram Have A Significant Impact On Youth Culture And Trends

Table 1. 10 Influencers on Instagram Have a Significant Impact

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Particulars	Frequency	Percent
Strongly Agree	23	19.3
Agree	67	56.3
Neutral	4	3.4
Disagree	19	16.0
Strongly Disagree	6	5.0
Total	119	100

Table 10 from the above question it could be seen that 56.3% 'Agree' to the statement that influencers on Instagram have a significant impact on youth culture and trends. While 19.5% 'Strongly Agree' followed by 16% 'Disagree' and 5% 'Strongly Disagree' rest 3.45 opted for 'Neutral'. The study concludes that 75.6% of the users feels that Influencers on

Instagram have a significant impact on youth culture and trends.

# 11. Frequency Distribution for Influencer Marketing Has Changed the Way Firms Sell Their Products.

Table 1. 11 The Rise of Influencer Marketing Has
Transformed Brands

Particulars	Frequency	Percent
Strongly Agree	40	33.6
Agree	46	38.7
Neutral	8	6.7
Disagree	9	7.6
Strongly Disagree	16	13.4
Total	119	100

Table 11 from the above question it could be seen that 38.7 'Agree' to the statement, while 33.6% 'Strongly Agree', On the contrary 13.4% 'Strongly Disagree' to the statement above, while 7.6% 'Disagree'. Rest 6.7% opted for Neutral. The study concludes that 72.3% agreed that Influencer marketing has changed the way firms sell their products.

# 12. Frequency Distribution for Frequency Distribution Influencer Marketing on Instagram Differs from Traditional Forms of Advertising.

Table 1. 12 Influencer Marketing on Instagram Differs from Traditional

Particulars	Frequency	Percent
Strongly Agree	21	17.6
Agree	58	48.7
Neutral	8	6.7
Disagree	20	16.8
Strongly	12	10.1
Disagree		

Table 12 from the above question it could be seen that 48.7% 'Agree' to the statement, while 17.6% 'Strongly Agree', on the contrary 16.8% 'Disagree' while 10.1% 'Strongly Disagree'. Quite a handful opted for 'Neutral'. The study concludes that around 66.3% respondents feel that Influencer marketing on Instagram differs from traditional forms of advertising.

### VI. MAJOR FINDINGS

- It was found that around 52.1% of respondents disagreed that they had purchased a product or service based on a suggestion from an Instagram influencer.
- 57.9% of the respondents feel that social media influencers are honest and transparent about the products or service they promote on such platform.
- 70.6% of the respondent think that Instagram posts from brands are entertaining than any other medium at present.
- 68.9% agreed that they have unfollowed the influencers when they found the post were irrelevant or uninteresting.
- 75.6% of the respondents feel that brands can better collaborate with influencers on Instagram to make their content appealing to youth.





- 75.6% of the users feels that Influencers on Instagram have a significant impact on youth culture and trends.
- 72.3% agreed that the rise of influencer marketing has transformed the way brands market their products.
- 66.3% respondents feel that Influencer marketing on Instagram differs from traditional forms of advertising.

### VII. CONCLUSION

The increasing popularity of social media platforms such as Instagram has had a huge impact on corporate marketing methods. Influencer marketing has evolved as a popular method for firms looking to reach their target demographic, particularly young people on Instagram, in recent years. The theory behind influencer marketing is that people trust recommendations from individuals they know or appreciate more than traditional advertising. Influencer marketing has grown in popularity as a result of its visual appeal and the large number of active Instagram users. However, while Instagram influencers are seen to have an influence on youth culture and trends, not all respondents follow their recommendations. This emphasises the importance of openness, influencers maintaining relevance, engagement in their content in order to effectively appeal to their audience. They must create authentic and relatable content that resonates with their followers and aligns with the brand's values. Brands also need to optimize their collaborations with influencers to ensure that their campaigns are successful and that they effectively appeal to the youth demographic. Influencer marketing on Instagram is seen as distinct from traditional advertising. Unlike traditional advertising, influencer marketing is based on building relationships between the influencer and their audience. This type of marketing leverages the influencer's personal brand and their connection with their followers. Influencers are viewed as individuals who have a unique perspective and voice, and their followers often see them as role models. As a result, influencer marketing campaigns can feel more personal and authentic, which can be more effective in reaching younger audiences. In conclusion, influencer marketing on Instagram is an evolving landscape of digital marketing. It is distinct from traditional advertising and relies on building relationships between influencers and their followers. For businesses to effectively appeal to the youth demographic, they must optimize their collaborations with influencers, ensuring that their campaigns resonate with the audience and align with the influencer's values. At the same time, influencers must maintain transparency, relevance, and engagement in their content to ensure that they effectively engage with their followers.

### **IMPLICATION**

The impact of social media platforms like Instagram on the marketing strategies of businesses, and the emergence of influencer marketing as a popular strategy to reach target audiences, particularly young people on Instagram. It emphasizes that influencer marketing is based on the idea of trust and relationships between the influencer and their audience, which can result in more authentic and relatable content that resonates with followers. However, not all respondents necessarily make purchases based on influencer recommendations, highlighting the need for influencers to maintain transparency, relevance, and engagement in their content. Brands must optimize their collaborations with influencers to appeal to the youth demographic effectively, while influencers must align with the brand's values and maintain authenticity. The paragraph implies that influencer marketing is an evolving landscape of digital marketing that relies on building relationships with followers and leveraging personal brands to reach younger audiences effectively.

#### **FUTURE SCOPE**

Influencer marketing on Instagram is expected to continue growing as social media usage increases and younger generations become the primary consumers. Brands will likely continue to use influencer marketing as a means of reaching their target audience, particularly on Instagram, due to its visual appeal and active user base. However, the key to the success of influencer marketing will be in the ability of influencers to maintain transparency, relevance, and engagement with their followers, while also aligning with the brand's values. As the landscape of digital marketing continues to evolve, influencer marketing is likely to become more sophisticated and refined, with brands and influencers working together to create campaigns that are both effective and authentic. Additionally, advancements in technology may allow for more targeted influencer marketing strategies, using data and analytics to identify the most effective influencers for specific demographics and interests. Overall, the future of influencer marketing on Instagram is bright, and it is likely to remain an important tool for businesses seeking to reach the youth demographic.

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